Anera (American Near East Refugee Aid) is a registered non-governmental, non-profit international organization established in 1968 to advance the well-being of communities in the West Bank, Gaza and Lebanon. Today, Anera responds to economic, health and educational needs of the most marginalized people and delivers humanitarian aid during emergencies. Headquartered in Washington, DC, the organization has offices in the West Bank, Jerusalem, Gaza and Beirut — giving Anera a significant presence in the Middle East.

Since establishing its main office in Jerusalem in 1976, Anera has directly implemented a wide range of development assistance programs in the West Bank and Gaza. Anera has been awarded funding from a variety of U.S. government agencies, multilateral donors (UNOCHA, OFID), bilateral donors (Canada, Kuwait and Qatar) and a growing range of foundations, corporations, and private contributors.

Anera currently employs a regional staff of 120 professionals, including specialists in health, education, agriculture, civil engineering, procurement and commodity management, information technology, and community development.

**Anera’s Health Work**

**In-Kind Program** | Since 1968, Anera’s in-kind program has delivered more than $400 million in medicines and supplies to Palestine and Lebanon. In 2018 alone, Anera delivered $43 million worth of life-saving medicines, wheelchairs, hygiene kits, hospital equipment and other health care essentials. Our deliveries support hospitals, clinics, schools and community centers struggling to meet the needs of underprivileged families. Anera also delivers non-medical items like school supplies and new shoes.

**Emergency Response** | In emergency situations, Anera has the ability to act quickly to address the most pressing needs. In Lebanon, we help ease the burden for thousands of Palestinian refugees fleeing Syria’s conflict as well as for the families who have opened their homes to shelter them. The winters in Lebanon’s Bekaa Valley and northern regions can be cold, wet and snowy. With funding from donors like UMCOR, UNOCHA and Zakat, Anera provides thousands of blankets, lamps, food and hygiene kits to keep families warm and healthy through the cold season. Following the Gaza bombing in the summer of 2014, Anera invested $13 million in relief and development, employing funds from a multitude of organizations to give Gaza families access to water, hygiene items, medicines, food and clothing.
Health Education, Awareness and Treatment Projects

Dental Program | Impoverished Syrian refugees in the informal tented settlements of Lebanon suffer from lack of access to health care. With funding from Direct Relief and the Ajram Family Foundation, Anera launched a dental health program that delivered hygiene kits, treatment and oral health education to 750 Syrian children and their families. Many of the children had never before received dental care.

Windows to Health | Anera’s UNICEF-funded non-formal education projects include the Windows to Health program, which addresses health topics most relevant to refugee youth. As Anera’s youth work expanded to different regions in Lebanon, so did the reach of the project. Anera trained 227 health tutors and implemented the curriculum in 34 community centers, reaching 12,167 refugee youth.

Solid Waste Management & Recycling Program | Lebanon has faced a trash crisis for several years, with limited capacity to collect, recycle and dispose of waste. In crowded refugee camps the crisis is particularly severe, affecting the health and hygiene of residents. In response, Anera launched a pilot program to raise awareness of environmental and health issues regarding waste. As part of the program, youth volunteers conducted a campaign to collect, sort and dispose of trash by distributing waste bins, scheduling trash collection, and conducting awareness sessions. The project was implemented in Nahr El Bared and the village of Mashha, with funding from UNICEF, Ajram Family Foundation, and the World Food Program and is now expanding to the Bekaa Valley.

Early Childhood Development | Successful early childhood development programs include health as a vital component, emphasizing the direct link between hygiene and nutrition and the physical and cognitive development of children. In both the West Bank and Gaza, Anera holds awareness sessions for families to help increase their understanding of childhood nutrition, health and development. In Gaza, health teams provide physical exams, assess hearing and vision, monitor growth, and screen and treat for anemia and parasitic infections.

Water, Sanitation and Hygiene | In Gaza, lack of water and sanitation facilities mean that families cannot bathe, wash their hands, and clean their houses. Anera has installed water and sanitation networks in communities and distributed hygiene kits to families. Health awareness sessions help mothers identify parasitic infections in their children.
**Rational Use of Medicine** | Refugees in Lebanon suffer from a multitude of health problems that result from years of conflict, poverty and poor living conditions in overcrowded refugee camps. Families often share prescriptions or abuse medicines because of misinformation or bad advice. Through our network of clinics and hospitals, Anera provides classes and health-related activities to raise awareness about the rational use of medicine. Anera also trains health and social workers involved in dispensing medicines.

**East Jerusalem Health & Education Project** | In 2014, Anera embarked on a two-year project in partnership with the Spafford Children’s Center in East Jerusalem that aims to improve the health, education and overall well-being of vulnerable Palestinian children and women in and around East Jerusalem. Funded with a $500,000 grant from the Margaret A. Cargill Foundation, the project will vaccinate, treat and monitor 3,600 children, support 700 children with educational and psychosocial services, and support 200 mothers through specialized counseling and positive parenting sessions.

**Lice & Scabies Treatment** | In Lebanon’s overcrowded and dilapidated camps, parasites like lice and scabies thrive. With funding from Johnson & Johnson, Anera screened and treated thousands of children, and provided anti-lice shampoo and anti-scabies lotion to families. Additionally, Anera provided training for health care employees on how to inspect and treat the infestations.

**Health Facility Infrastructure**

**Hospitals & Clinics** | Anera implements infrastructure projects in the West Bank and Gaza that build, renovate, and expand hospitals and other health facilities. In just the past decade, we have built or upgraded 29 hospitals and clinics in the West Bank and Gaza. In Rafidia Hospital in Nablus, Anera added two surgery rooms and upgraded four existing surgery rooms, increasing the number of surgeries by 50 percent. Anera also renovated central laboratories in Beit Jala Hospital, allowing hospital workers to complete 25,000 medical tests per month, which is 66 percent higher than before renovation.

In the past couple years, Anera has built two new clinics, in Beit Lahia, Gaza and Walaja in Area C of the West Bank. Both are located in underserved areas and reach tens of thousands of people who otherwise would have to travel long distances for any kind of health care. We have installed solar panels to the Wounded Child Clinic in Gaza and plan to expand this program to reach all Gaza medical facilities participating in our in-kind program.

Anera is also leading the way in the construction of centers for people with special needs such as the Right to Live Society for Autistic Persons and the PRCS Center for developmental disabilities in Gaza.
Management and Accountability

Anera is audited annually and meets USAID A-133 audit requirements. It routinely screens funders, partners and program recipients, using continually-updated software to comply with the U.S. Office of Foreign Asset Controls (OFAC – U.S. Treasury Department). Anera is a signatory to U.S. anti-terrorism certification procedures and vets project partners regarding their ability to be nonpartisan and free of hidden political agendas. Field staff assesses all project partners to judge the quality of their professional skill sets.

It is important to highlight Anera’s considerable experience operating in conflict zones, such as during the past three wars in Gaza, two Palestinian Intifadas, and the 2006 Lebanon war. With an unrivaled depth of field experience, Anera’s staff is able to safely and efficiently carry out projects while meeting donor and project requirements.

As a result of its substantial and continuous assistance in Palestinian areas for nearly 50 years, Anera has well-established working relationships with local authorities at all levels as well as non-profits and other private sector institutions in the health sector.

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