Anera (American Near East Refugee Aid) is a registered non-governmental, non-profit international organization established in 1968 to advance the well-being of communities in the West Bank, Gaza, and Lebanon. Today, Anera responds to economic, health, and educational needs of the most marginalized people and delivers humanitarian aid during emergencies. Headquartered in Washington, DC, the organization has 12 offices across Lebanon and Palestine — giving Anera a significant presence in the Middle East. A regional staff of more than 110 employees includes specialists in health, education, agriculture, civil engineering, procurement and commodity management, information technology, and community development.

Anera opened its Beirut office in 2005 and was quick to respond to the 2006 Lebanon war, which displaced nearly 1 million civilians. Since then, the organization has directly implemented a wide range of development assistance programs throughout Lebanon with funding from a variety of U.S. government agencies, multilateral donors (UNOCHA, UNICEF), bilateral donors (EU and Qatar), and a growing range of foundations, corporations, and private contributors.

**Anera in Lebanon**

Lebanon has suffered through poverty, wars, social and political instability, and a deteriorating security situation. It is the largest per capita recipient of refugees in the world. Despite the challenges, Anera continues to serve Palestinian and Lebanese families all over Lebanon.

Anera began delivering humanitarian aid and medicines in 1976 in response to the civil war. Large-scale relief work continues to this day, as poverty and conflicts plague the country.

The cornerstone of Anera’s work is delivering long-term and sustainable economic, health and educational programming that helps build a brighter future for those who feel marginalized and isolated. In 2006, for instance, Anera designed a microcredit program that rebuilt the livelihoods of hundreds of small family-business owners affected by the war in the south.

Since the Syrian war started in 2011, Lebanon has been overwhelmed by refugees from that conflict. Anera has been a critical player responding to the needs of refugees, especially the vulnerable Palestinian refugees from Syria.
Today, with a staff of 58—who all come from the communities they serve—Anera is rehabilitating preschools, providing health education materials to families and community members, engaging at-risk youth in sports activities, and delivering critical relief kits and medicines in the midst of war and political and economic instability.

**Education**

**Non-formal Education** | Schools in Lebanon cannot accommodate the surge of refugee youth from Syria. Recent surveys have found that more than half of refugee children between ages 3 to 18 are out of school, most significantly among Syrian refugees, with only 4.1% of them enrolled in secondary education. A majority therefore remain out-of-school and unlikely to reenter the formal school system. **Anera is responding** by hosting classes that help youth improve their basic reading, writing, math, and computer knowledge. All of the skills students gain help prepare them for either going back to school or working. In 2018, Anera reached 8,121 youth in 35 villages and six Palestinian camps across Lebanon.

**Job Skills Training** | Anera supports **job skills training** that responds to market needs while providing opportunities for youth to learn and reinforce their skills. Gaining marketable skills is essential in a fragile economy where Palestinian and Syrian refugees face high rates of unemployment. In recent years the need for this kind training has greatly increased with the influx of refugees from Syria. For many, this is one of the only gateways to education or employment. Anera’s vocational training courses include accounting, tailoring, electronics, cosmetology, and much more. 6,048 youth participated in Anera’s job skills classes in 2018.

**Health & Relief**

**Emergency Response** | The Syrian crisis has raged for more than five years and the burden on the local economy in Lebanon persists. There is added pressure on the government and non-profits to respond to the basic needs of refugees. **Anera supports vulnerable families with basic relief items** such as hygiene kits, clothes and shoes. During Ramadan in 2018, well-stocked food parcels were given to 8,240 refugee and poor families. In January 2019, Anera mobilized staff to distribute relief items to 500 families in the remote Alkaram refugee camp in Arsal in response to severe winter weather storms. Items included blankets, lights, food and fuel. Anera also responds with aid during times of conflict and violence in Lebanon.

**In-Kind Deliveries** | In 2018, Anera delivered 7 shipments worth $2.73 million and comprised of **medicines, medical supplies, and relief items** (hygiene kits, clothes, shoes, sports gear, etc). These were distributed to 450 health care and community centers, benefitting Palestinians, Syrians and Lebanese. Over 200,000 individuals have benefited from these donated supplies. Many of the non-medical/relief items were used to leverage other Anera projects. Major donors of medicines and medical supplies include Direct Relief, AmeriCares, LDS Charities and International Health Partners. Major donors of non-medical/relief items include TOMS Shoes, Lutheran World Relief, and the United Methodist Committee On Relief.
Lice and Scabies Treatment | The majority of Syrian refugees live in extremely crowded environments such as tented settlements. Parasites thrive in these high-density conditions, particularly head lice. Rates can be as high as 78% among children. To combat this problem, Anera has launched lice-control programs in the Bekaa region. Treatment kits are distributed to the families of affected children as part of the program. In recent years, Anera has screened more than 19,000 elementary and preschool students, and provided 9,500 affected children with treatment kits across Lebanon.

Dental Hygiene | In northern Lebanon, access to dental health services is severely limited. Especially for Syrian and Palestinian refugees living in camps. In response Anera launched its Pearl Beads dental program in the northern governorate of Akkar in 2016. The program reaches children aged 3-12 years living in over 40 remote and underprivileged communities with priority given to informal tented settlements. In 2018, contracted dentists visited tented settlements in the north, and screened 1,827 children for oral health problems.

Health Education | Anera has a health component integrated into UNICEF-funded youth projects and is promoting the message of good health through interactive, hands-on training sessions in Palestinian refugee camps and communities in Lebanon. Anera teaches healthy eating and washing habits to children while administering programs that help parents identify symptoms and treatment options for various diseases in children. Generous donations of health care and hygiene items are distributed during community health education sessions. In 2018, over 1,800 school children participated in Anera’s health education program across ten UNRWA schools in Burj El Barajneh, Shatila and Burj El Shemali camps.

Community & Economic Development

Solid Waste Management & Recycling Program | Unfortunately, trash is dumped everywhere in Lebanon. Since 2015, the country has been dealing with a garbage crisis because of overflowing landfills and no infrastructure for recycling or waste management. Unsorted trash is often burned, creating more environmental health risks. Launched in 2016, Anera’s solid waste management and recycling program involves four important components for success: environmental and recycling education, ownership of the project by the community, providing free waste and recycling bins for residents and the construction of sorting and recycling facilities.
Anera volunteers mobilized 8,074 households (or 75%) to adopt sorting practices in Mashha village in Akkar, the Palestinian refugee camps of Nahr El Bared and Rashidieh, and the Bekaa towns of Temnine El Faouqa, Majdal Anjar, and Mansoura. So far, the project has reduced waste going to dump-sites by 30 percent and has created new municipal jobs. Two new recycling facilities are being built in the villages of Temnine El Faouqa and Mansoura and will be completed in 2019.

**Sports for Peace & Development** | Sports and life skills activities are offered by Anera in partnership with Street Football World, UNICEF and Inter Campus. The program emphasizes social interaction, mentorship and tolerance and works with 180 sports clubs and community centers across Lebanon.

In 2018, the program reached 33,000 Lebanese, Syrian and Palestinian boys and girls, aged 14-24. Two major sports field rehabilitation projects were implemented in Nahr El Bared Palestinian refugee camp and Bar Elias village in the Bekaa. Additionally, six minor rehabilitation projects were implemented in smaller sports facilities across Lebanon.

**Management & Accountability**

Anera brings together a unique combination of bilateral and multilateral aid, as well as private donations of both cash and in-kind support for local health institutions.

Anera is audited annually and meets USAID A-133 audit requirements. It routinely screens funders, partners and program recipients, using continually-updated software to comply with the U.S. Office of Foreign Asset Controls (OFAC – U.S. Treasury Department). Anera is a signatory to U.S. anti-terrorism certification procedures and vets project partners regarding their ability to be nonpartisan and free of hidden political agendas. Field staff assesses all project partners to judge the quality of their professional skill sets.

Finally, it is important to highlight Anera’s considerable experience operating in conflict zones, such as during the past three wars in Gaza, two Palestinian intifadas, the Lebanese civil war and the Lebanon-Israel conflict in 2006. With an unrivaled depth of field experience, Anera’s staff is able to safely and efficiently carry out projects while meeting donor and project requirements.

As a result of its substantial and continuous assistance in Lebanon for over a decade, Anera has well-established working relationships with local authorities at all levels as well as non-profits and other private sector institutions.

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