Dear Anera supporter,

For most people alive today, 2020 has been the most globally disruptive and devastating year in our lifetimes. For Anera and our staff in Palestine, Lebanon and Jordan, it was no consolation that the world shared almost universally the pain and challenges that we face in our work normally, often acutely and sometimes uniquely – lockdowns, restrictions on movement, strains on healthcare systems, discrimination and persecution against minorities, corruption and mismanagement, high unemployment, and precarious and faltering economies.

What did console us, and give us hope, was the response from our partners, supporters and staff. From four UN agencies; dozens of institutions, foundations, and companies; and thousands of families and individuals, Anera received and delivered, for the first time in our history, over $100 million worth of critical humanitarian aid and development programming. Amidst the pandemic and continuing political and economic hardship, Anera staff stepped up and delivered.

I am pleased to share with you our annual report with some snapshots and statistics that show you what we did with your support this past year. We have more medicine and supplies to deliver, skills and tomatoes to grow, and bricks and cable to lay, before we can say we are “building back better.” But I can reassure you that your support of Anera’s work is part of the solution. You are bringing hope and better times, and better lives, to thousands of otherwise more vulnerable people in the Middle East.

Thank you.

Yours in gratitude, Sean Carroll
Thanks to you and our local in-country partners, Anera delivered humanitarian relief and sustainable health, education, and economic development projects totaling $98.3 million in 2020.

96 cents of every dollar you gave to us went directly to humanitarian projects and programs, including our rapid response to the COVID-19 pandemic, across Palestine, Lebanon and Jordan.

Program Expenses in 2020

<table>
<thead>
<tr>
<th>Category</th>
<th>Expenses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Management &amp; General</td>
<td>3%</td>
</tr>
<tr>
<td>Fundraising</td>
<td>1%</td>
</tr>
</tbody>
</table>

To see detailed, audited financial reports, visit anera.org/financials

Trusted & respected...

52 years delivering sustainable results and positive change in communities

Trusted recipient of funds from the UN and international agencies for 40+ years

$100.4 million donated by thousands of individuals and organizations in 2020

Transparent financial statements and audits available at anera.org/financials

Top charity high rankings from Charity Navigator, BBB and Guidestar

96% for projects and programs in the Middle East
With your support in 2020...

200,000+ people accessed Anera’s COVID-19 health messages through WhatsApp, social media and radio.

5,264 youths from Lebanon’s camps and surrounding communities learned Arabic, English, math and job skills.

715 preschoolers began learning in newly built or renovated schools in the West Bank and Gaza.

65 software engineers from Palestine graduated from Anera’s new tech career accelerator program.

2,637 vocational students in Lebanon earned income while working on community improvement activities with Anera.

“I learned a lot about programming and software. I learned how to deal with stress. I learned to accomplish tasks quickly and efficiently. It’s a golden opportunity.”

- Walaa, 19-year-old from Gaza, Palestine

Walaa studies computer systems engineering at Al-Azhar University and graduated from the Anera+RBK PLUS coding program. The program produces high-quality software engineers in just 16 weeks using a curriculum developed in Silicon Valley.

“Had it not been for this course, my family and I would have ended up on the streets. It gives me hope. It feels good to be able to support my family.”

- Abdul from Beddawi Palestinian Refugee Camp, Lebanon

The 22-year-old graduated from Anera’s vocational sewing course and can now support his family thanks to income he earns producing masks in the fight against COVID-19 in Lebanon.

“We seek to make access to preschool education a reality for young children in some of Palestine’s most remote and disadvantaged communities.”

- Sulieman Mleehat, Anera’s education program manager in Palestine

With your support in 2020...

56 shipments (valued at $82.8 million) of donated medicines and supplies went to hospitals and clinics across Palestine, Lebanon and Jordan.

35,000 elderly Palestinians in Lebanon reliably accessed medicines for heart disease, diabetes, high cholesterol and hypertension.

38,113 families received hygiene kits across Lebanon and Gaza — vital in the fight against COVID-19.

$185,783 in cash assistance helped 2,500 families in Lebanon to pay off debts and buy basic supplies, like food and clothing.

5,850 food insecure families in Lebanon and Gaza received parcels filled with enough food for several weeks.

“Normally, we won’t expect a package that contains vegetables, but this time we did. It meant a lot to us.”

- Rahma, a mother of nine in Zeitoun, Gaza
Rahma’s family has very little income and lives in a cramped home with almost no furniture. Hers was one of 3,552 families to whom Anera distributed generous Ramadan food parcels that included ample fresh produce from from farmers in our greenhouse project.

“We are so thankful to Anera donors for providing the medicines my children need to treat their disease.”

- Mohammed and Sara’s mother at the Caritas Children’s Hospital in Bethlehem, Palestine
Mohammed, 15, and Sara, 13, are siblings who each have cystic fibrosis. Thankfully both are able to get the vital medicines they need through medical donations from Anera.

To improve life for children in Gaza, we have to tackle the water issue on all levels.”

- Dr. Al Wahaidi, director of the Ard El Insan clinic in Gaza City, Palestine
To help address the ongoing water crisis in Gaza, Anera donors provided a new desalination unit at the Ard El Insan clinic. This youngster is drinking from the public fountain Anera installed outside of the clinic.

- Reaching 200,000+ people with messages about how to stay healthy.
- Delivering hygiene kits 38,113 families in Lebanon and Gaza.
- Sending dozens of shipments of medicines and PPE to health care facilities across Palestine and Lebanon.
- Making 1,500,000 face masks while employing our sewing students.
- Making 30,000+ hot meals and distributing 15,000+ food parcels to families throughout Gaza and Lebanon.
- Taking our basic education and job skills classes to an online platform.
- Delivering hygiene kits 38,113 families in Lebanon and Gaza.

Thank you!
With your support in 2020...

160,000 Palestinians gained access to clean water through well repairs and installation of water filtration systems in Gaza.

1 waste sorting facility opened in Temnin El Foka, Lebanon to recycle materials and mitigate dumping and trash burning.

797 young entrepreneurs throughout Lebanon received tools to get their businesses started.

218 Gaza farmers improved their crop production through greenhouse construction or repair.

109 Palestinian women built up their small businesses to better support themselves and their families.

COMMUNITY

"This greenhouse has had a huge impact on my life."

- Mahmoud, farmer from Rafah, Gaza, Palestine

Before Anera finished building his new greenhouse, Mahmoud did not have stable work. Now he is able to support his family with a sustainable food source and extra income.

"I landed a job, in a field I love...I’m supporting my family and putting money aside for my future."

- Norma, a young Lebanese woman from North Lebanon

Norma knew early in her life that traditional school was not for her. She loved cosmotology and when she learned of Anera’s courses she enrolled. She graduated with top marks and is now earning an income in her chosen field. Norma’s goal is to become a make-up artist someday.

For many of these women, it’s transformational — moving them from a state of depression and inaction to becoming decision-makers and leaders in their communities."

- Nariman Othman, Anera’s Women Can program coordinator in Palestine

Nabeha (pictured) is a widow and mother of four from the village of Aleban Al Sharqeyah in the West Bank. Through Anera’s Women Can program, Nabeha was able to purchase a freezer, mining equipment and a small work space for her growing food delivery business.

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Bequests

Anera mourns the passing of these valued members of our community. Through their bequests, they continue to demonstrate their generous spirit and commitment to Anera’s work and set an example for others. These gifts mean Anera will be here tomorrow, so people throughout the Middle East may live with the dignity and opportunity they deserve.

Jean K. Andrews
Margaret Ross
Constance C. Cornog, M.D.
Afaf Aida Dubbelday
Allen Goldman
Amand N. Kasimatis
Eve G. Kingsland
Wendy Klock
Philip O. Koch
Cherie A. Loustaunau
Catherine Lynch
Titus Family Trust
Serge Valle

Learn more at anera.org/legacy

Anera Legacy Society
Supporter of Anera in their wills in 2020

Ellen Swig
Anonymous (1)

Institutional DONORS & FUNDERS

Medical Donations Partners

AbbVie
Anonymous
Bank of America Charitable Foundation, Inc
Bristol-Myers Squibb Company
Chevron Humankind Program
Cleveland H. Dodge Foundation, Inc
Exxon Mobil Foundation
IBM Employee Services Center
International Monetary Fund (IMF)
Medtronic Foundation
Merck Foundation
Salesforce Matching Grants
Virginia Wellington Cabot Foundation
World Bank Community Connections Fund

Matching Gift Donors

Ameritas
Catholic Medical Missions Board
Direct Relief
Health Partners for International of Canada
International Health Partners
Johnson & Johnson
Lutheran World Relief
METAD
Sanofi Genzyme Corporate
Thalid
TOMS Shoes
Wheels to Heal

Funding Organizations

$1,000,000 and above
Islamic Relief USA
UNHCR
UNICEF
UNOCHA

$100,000 - 999,999
Ayman Family Foundation
Alummu Innovations Foundation
Ghurah and Madia Al Badri Foundation
Islamic Cultural Center Of Fresno
Ray of Light Foundation
The Jim Pattison Group
United Methodist Committee on Relief
Anonymous (1)

$50,000 - 99,999
Reach Out to Asia, A Program of Education Above All

$25,000 - 49,999
Dubai Cares
Foundation For Middle East Peace
Padosi Foundation
Zakat Foundation of America

$10,000 - 24,999
Albert Runstadler Family Foundation
Alice Ryan Swanson Foundation
Embassy of the United Arab Emirates
FIFA Foundation
Jewish Communal Fund
McMillan-Stewart Foundation
National Arab American Medical Association Foundation
Nin Foundation
streetfootballworld
Sultan Qaboos Cultural Center

$5,000 - 9,999
Albert Kunstadter Family Foundation
Alice Rowan Swanson Foundation
Embassy of the United Arab Emirates
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Jewish Communal Fund
McMillan-Stewart Foundation
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Nin Foundation
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$1,000 - 4,999
Champlain Park High School
Community Foundation of Tampa Bay
Craving Palestine
Interseudi Bank
Islamic Cultural Center of Greater Chicago
Northwest Nazarene Foundation
St. Paul’s Episcopal Church - Brookline, MA
Truist
World Bank Community Connections Fund
World Street Kitchen

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St. Paul’s Episcopal Church - Brookline, MA
Truist
World Bank Community Connections Fund
World Street Kitchen

These youngsters are Syrian refugees in Lebanon. Their family got cash assistance from Anera. Like most Syrians in Lebanon, the family earns their home informally and therefore are not covered by legal protections for tenants.
I want to tell the young Palestinians everywhere that they should unite and remain united. Help one another. Stand with each other as one and keep Palestine on your mind in everything you do. Plan for returning to our Palestine and do not allow anyone to put shackles on your dreams.
In 2020, Anera donors like you positively impacted the lives of thousands of people in vulnerable communities across Palestine, Lebanon, and Jordan, but we need your help to do more.

As a valued member of the Anera community, we invite you to become more involved – whether it’s spreading the word, fundraising, attending an event or donating.

**BE IN THE KNOW**

- [anera.org](http://anera.org)
- Check out our website featuring photos, videos, statistics, success stories and more.
- [anera.org/blog](http://anera.org/blog) | The Olive Press
- Our blog features a wide variety of perspectives from our areas of work.
- [anera.org/events](http://anera.org/events)
- Come to an event near you and learn about the programs we deliver.
- Facebook | Twitter | Instagram | YouTube
- Follow us on social media to view photos and be up-to-date on all of our work.

**DONATE OR RAISE MONEY**

- [anera.org/fundraise](http://anera.org/fundraise)
- Set up your own fundraiser for a run or bike ride, an event, your birthday, or a special time of year.
- [anera.org/monthly-giving](http://anera.org/monthly-giving)
- Join our Visionaries, a group of committed monthly donors creating long-term impact.
- [anera.org/legacy](http://anera.org/legacy)
- Your planned gift ensures that Anera will be there tomorrow.
- [anera.org/donate](http://anera.org/donate)
- Make a donation now to fund the quality programs Anera is delivering today.
Feeding a hungry child is an act of compassion – not a political statement.

Providing safe places for young people to learn and grow helps build community – not division.

Easing refugees’ suffering, caused by war and poverty, should inspire our shared responsibility – not controversy.

Giving disadvantaged families access to reliable livelihoods creates peace – not conflict.

Ensuring that our most vulnerable communities have access to clean water is a right – not a privilege.

As a human being, standing up for those who need help is not a difficult decision.

Will you join us?