



Jerash (Gaza) Palestinian refugee camp, Jerash, Jordan.

Anera is a registered non-governmental, non-profit international organization established in 1968 to advance the well-being of Palestinian refugee communities. **Today, Anera responds to the economic, health and educational needs of the most marginalized people in Palestine, Lebanon, and Jordan, and delivers humanitarian aid during emergencies.** With multiple offices across Palestine and Lebanon and, most recently, a presence in Jordan – Anera has a significant presence in the Middle East.

A regional staff of more than 100 employees includes specialists in health, education, agriculture, civil engineering, procurement and commodity management, information technology, and community development. In the communities that we serve, we also partner with a wide range of local and international organizations and institutions to develop and implement projects. Anera pays particular attention to the growth of strong and sustainable grassroots organizations to ensure that development efforts will continue long after project completion.

## > Overview of Anera in Jordan

Millions of refugees from conflict currently live in Jordan. The country has more than two million Palestinian refugees registered with UNRWA, and about 655,000 Syrian refugees registered with UNHCR. **With your help, Anera provides necessary resources to Jordan refugees and supports projects for education and medicine and humanitarian relief.**

From 2004-2011, Anera maintained an office in Jordan that managed programs in primary and vocational education, public health, disability support, and women’s empowerment for families in poor communities and refugee camps. In 2019, Anera returned to establish a permanent presence in Jordan from which to support some of the 3.4 million Palestinian and Syrian refugees residing there. Since its return, Anera has found strong support from Jordanian government officials, donors, and leading international organizations in the humanitarian and development fields. Today, Anera is officially registered with the Ministry of Social Development and is a key member of UN sector working group meetings, covering the areas of health, education, livelihoods and basic needs.



A young Jordanian student from Zarqa in an Anera education course back in 2010.

## > Health & COVID

Between 2004 and 2012, Anera undertook a range of initiatives to support the health and wellbeing of vulnerable populations in Jordan. We funded a scholarship for the Holy Land Institute for the Deaf in Salt for rehabilitation services for deaf children in Jordan, and partnered with the institute to raise community awareness in the Sukneh and Madaba refugee camps about various disabilities like hearing, visual, physical,

and mental. Together with the Holy Land Institute, we also offered services available for each and provided disability screenings and rehabilitation services to 634 people in the camps. And Anera conducted outreach campaigns in Wehdat and al-Hussein Refugee Camps to educate women about the risks and signs of breast cancer, which is the most common cancer in Jordan and the country's third leading cause of death. Together with partners at the Jordan Breast Cancer Society, 13,200 women aged 20+ improved their knowledge and practices on breast cancer risk factors and early detection exams, while an additional 650 high-risk women were referred for mammograms, follow-up procedures, biopsies or surgery.

From 2005-2012, Anera delivered \$1.24 million worth of medical aid to refugees in Jordan. Anera was entrusted to distribute this aid by leading international funders including the Jordanian Red Crescent Society, Latter-Day Saints Charities, and the Al-Hussein Society.

In Jordan, ensuring fair and equal access to healthcare services for both vulnerable Jordanians and refugees remains a challenge due to an already burdened public healthcare system. Anera is now expanding its medical donations program in Jordan. We are currently working with a number of recipient partners, including, critically, the Jordan Hashemite Charity Organization, a royal and national NGO that provides direct humanitarian aid. They specialize in logistical and operational support for shipping and transporting aid to vulnerable communities. JHCO's national status gives them strong connections with ministries and government officials. They are the only national NGO in Jordan that has the ability to clear medicinal shipments through the Jordanian customs. JHCO serves as Anera's consignee in Jordan and all shipments are delivered in JHCO's name. Anera's medical aid to local health partners includes:

- » providing essential medications and vitamins to Jordan Medical Aid for Palestinians clinics serving the most vulnerable and marginalized Palestinian refugees, like those living in Gaza camp.
- » distributing medications for chronic illnesses to the Jordan National Red Crescent Society. Anera's donated medications are helping lift the burden off hospitals like the JNRS that are supporting both Jordanians and Syrian refugees. Anera is developing plans to support JNRCS' kidney dialysis treatment program.
- » reaching the most vulnerable Jordanian host communities in the Northern region of Jordan by partnering with Arabian Medical Relief, which has a strong presence in Zaatari camp as well as Jordanian host communities. This region has a large population of Syrian refugees living in nearby Jordanian towns and villages. Anera's medicine donations are helping ensure that Jordanians and Syrian refugees are provided with equal access to healthcare and treatment.
- » working with the Institute for Family Health to ensure that vulnerable Jordanian patients in remote areas are not left behind due to an extremely strained healthcare system. Institute for Family Health provides comprehensive and integrated healthcare services, including psychological services for children with disabilities, in four refugee camps, two centers in the greater Amman municipality, and six static and mobile clinics in five governorates across Jordan.



A mother and daughter in Jerash (Gaza) refugee camp pick up vitamin D supplements from the local pharmacy.



Anera's partnership with Jordan Hashemite Charity Organization ensures the safe and smooth clearance and delivery of medicine donations and supplies from the moment of arrival to the final destination.

In 2020, Anera delivered to Jerash Camp (also known as Gaza Camp) in Jordan a donation of high-dose vitamin D supplements. Healthy levels of this vitamin are crucial during pregnancy and breastfeeding. Severely low vitamin D levels are widespread among women in this Palestinian refugee camp, which can have an irreversible impact on the growth and development of children. Vitamin D can also boost the immune system, which is of even greater importance during the COVID-19 outbreak.

In 2021, Anera received a sea shipment — Anera's largest medicine shipment to Jordan since reestablishing its presence. International Health Partners donated the medicines in partnership with International Medical Corps. The shipment included chronic disease medications, antibiotics, anti-inflammatories, multivitamins and corticosteroids. Anera delivered the medications to six main health service providers: International Medical Corps, The Jordanian National Red Crescent Society, Jordan Medical Aid for Palestinians, the Institute for Family Health and Arabian Medical Relief Society.

And to help contain the spread of COVID-19, Anera is currently organizing a shipment of KN95 masks.

The proven track record of Anera's medical donations program attracted two new donors, Direct Relief and Americares. These organizations are now working with Anera on shipments and projects in Jordan for the first time. Anera is currently working on expanding its medicine donations portfolio to address the most vital health needs in Jordan, including diabetes prevention.

## > Education

For several years beginning in 2007, Anera provided supplementary school supplies and educational programs for refugee learners of all ages in Jordan. Many families with students in Anera's education program lived in poverty, which often forces children to drop out of school or miss months at a time while they work in unregistered jobs to help support their families. Anera also provided each registered student with a daily nutritious snack and an allowance to cover transportation. Through a multi-year program funded by the US Department of State's Bureau of Population, Refugees, and Migration, Anera provided 1,600 students from lower-income families with consistent academic and psychological support. Meanwhile, a separate program delivered with support from UNESCO and in cooperation with the Ministry of Education ensured that 700 vulnerable students were able to attend remedial classes. This program met students where they were after years of interrupted or inconsistent educational access, encouraging and enabling continued growth.

**Digital Literacy, Education and Teacher Training** | Since returning to Jordan and in the wake of COVID, Anera has worked to address new gaps in formal education by providing needed and accessible enrichment materials. To combat disruptions to in-person learning, with generous funding from Catalyst Foundation for Universal Education, Anera partnered with the social impact non-profit, Thaki, for a 12-month afterschool, non-formal education pilot program.

The project focuses on providing gently used laptops to young, vulnerable students with high-quality learning materials, in addition to teacher training to fill in learning gaps. The program crosses the digital divide by providing user-friendly and offline learning content, thereby ensuring students have access to education regardless of internet connectivity. Thaki's tools include a digital toolkit of training materials and resources in the form of mini courses, videos, lesson plans, and teaching to guide target populations with information and

Jordanian students with their donated Thaki laptops – preloaded with educational materials and delivered by Anera.





Jordanian students using their Thaki educational laptops at the East Amman Charity in Amman, Jordan.

communication technology skills and pedagogy, utilizing the educational content available on the donated laptops and imparting these skills onto students.

This pilot program reaches a total of five cohorts with an average of 25 to 30 students and three teachers per cohort. Using selection criteria developed jointly with Thaki, Anera identified five local partners in East Amman that have a strong presence in the communities they serve. Through these partners, the pilot program targets a diverse group of beneficiaries, including minority refugee groups (Iraqi, Sudanese, and Somalis) and Syrian refugees, Palestinian refugees, and vulnerable Jordanian students.

The program measures the impact on teachers and students by evaluating increased confidence in using digital learning tools, improved attitudes towards ease and utility of digital tools, increased digital skill sets, and increased knowledge and confidence.

Through this program, in 2021 we distributed educational laptops to after-school classes, involving 15 teachers and 99 students in all. Our supplementary educational programs continue and are targeted at supporting host community refugees and vulnerable Jordanians ages 10-12 years old. In total, 125 students participated in Anera's after-school, non-formal educational program last year. And we look forward to reaching hundreds more in 2022 and beyond.

## > Management and Accountability

As a result of its substantial and continuous assistance to refugees in the Levant for more than 50 years, Anera has well-established working relationships with local authorities at all levels as well as non-profits and other private sector institutions.

Anera is audited annually and meets USAID A-133 audit requirements. It routinely screens funders, partners and program recipients, using continually-updated software to comply with the U.S. Office of Foreign Asset Controls (OFAC - U.S. Treasury Department). Anera is a signatory to U.S. antiterrorism certification procedures and vets project partners regarding their ability to be nonpartisan and free of hidden political agendas. Field staff assesses all project partners to judge the quality of their professional skill sets.

Finally, it is important to highlight Anera's considerable experience operating in conflict zones. With an unrivaled depth of field experience, Anera's staff is able to safely and efficiently carry out projects while meeting donor and project requirements.

### Anera

1111 14th Street NW, Suite 400

Washington, DC 20005

1.202.266.9700 | [anera@anera.org](mailto:anera@anera.org)

[anera.org](https://anera.org)