Anera in Jordan | Capacity Statement

From our Amman office, Anera provides resources for refugees in Jordan and supports livelihood, education and humanitarian relief projects.

Millions of refugees from conflict currently live in Jordan. The country has more than two million Palestinian refugees registered with UNRWA, and about 655,000 Syrian refugees registered with UNHCR. From 2004-2011, Anera maintained an office in Jordan that managed programs in primary and vocational education, public health, disability support, and women's empowerment for families in poor communities and refugee camps.

In 2019, Anera returned to establish a permanent presence in Jordan in support of the refugees residing there. Anera has found strong support from Jordanian government officials, donors, and leading international organizations in the humanitarian and development fields. Today, Anera is officially registered with the Ministry of Social Development and is a key member of UN sector working group meetings, covering the areas of health, education, livelihoods and basic needs.

Three staff work out of our Amman office, managing the delivery of impactful programs in the areas of education, agriculture, livelihood development, medical aid and health. Funding for Anera’s current work in Jordan comes from foundations and individuals.

Core Competencies

Remaining local always.
Anera’s staff in the Middle East come from the communities they serve. And because they’re local, they’re experts, not only in the narrow definition of their jobs, but in local conditions, customs and challenges. They have built relationships with area authorities and partners, and know how to navigate difficult political circumstances to get things done.

Integrating programs.
Anera’s programs grow and build on each other to bolster livelihoods, foster civic engagement, and create long-term change.

About Anera
US-based 501(c)3 nonprofit
Founded in 1968
120 staff in Palestine, Lebanon & Jordan
Officially registered with Jordan’s Ministry of Social Development
In 2023, delivered ~$150 M in sustainable development and relief programs
Board of Directors made up of business executives, scholars, diplomats, and program specialists
Audited by an outside, private accounting firm and USAID
Funders, partners and program recipients vetted through 160 databases using US Government software
Consistent top ratings on Charity Navigator, Guidestar, BBB and Charity Watch

Helpful links
anera.org/annual-report
anera.org/finances
**Remaining local always.**

Anera’s staff in Jordan come from the communities they serve. And because they’re local, they’re experts, not only in the narrow definition of their professional roles, but in the local conditions, customs and challenges.

**Working in the nexus of water, energy and food.**

Anera’s programs in Jordan make environmentally friendly use of natural resources to help families put food on the table and to help whole communities and organizations better serve their constituents over the long term.

**Empowering women.**

Anera places special emphasis on improving education and livelihood opportunities for women. We also prioritize women-headed households in our relief work.

**Anera’s Key Differentiators**

- Focuses program delivery **in only 4 countries**: Palestine, Lebanon, Jordan and Syria.
- Keeps administrative expenses very low, with 96% of funds going to programs.

**Past Performance (Some Highlights from 2019-23)**

**Erected 50 greenhouses on home rooftops and rehabilitated six existing ones** using water-smart growing systems and training families on maintenance of their gardens, improving the food security, health and livelihoods of vulnerable families.

**Delivered seven shipments of donated medicines and healthcare supplies worth $2.1 million to six healthcare organizations.** Anera works with the Jordan Hashemite Charity Organization to deliver medical aid. They are the only national nonprofit that can clear medicinal shipments through Jordanian customs.

**Provided 160 laptops loaded with user-friendly and offline learning content to seven educational centers serving 400 children.** In partnership with Thaki, Anera addresses gaps in formal education by empowering refugee and vulnerable children to learn and thrive through self-paced, motivational electronic educational tools.

**Installed an elevator for improved access to essential medical services at Jordan Medical Aid for Palestinians, our local healthcare partner in the Jerash Camp, one of the most impoverished Palestinian camps in Jordan.**

**Provided 10,250 hot meals, 1,200 food parcels and 410 food vouchers during Ramadan 2022 and 2023.** We also distributed clothes vouchers to 1,620 families during Eid El Adha in 2022.